



AMK Microfinance Institution Plc. is one of the largest microfinance institutions in Cambodia. AMK serves a large number of over 1,000,000 customers with more than 2,800 staffs nationwide.

Job Title : Channel Manager (2Posts)
Report to : Provincial Manager
Location : Siem Reap and Puk
Closing Date : February 25, 2019

Job Responsibilities

- ▶ Lead and support Mobile Banking Officer to execute strategies provided by Regional Channel Manager for agent, consumer mobile banking and merchant channel
- ▶ Ensure agent, merchant recruitment and set up properly
- ▶ Ensure good customer service quality provided by the above channels
- ▶ Coordinate with branch staff to solve customer or agent complaints
- ▶ Conduct agent monitoring for agent quality and compliance with AMK requirement
- ▶ Assist Branch Manager to oversee and reinforce service quality and compliance of OTC and other channel
- ▶ Manage, motivate and evaluate Mobile Banking Officer
- ▶ Closely monitor the performance of channels and take appropriate action to close the gap
- ▶ Regularly collect and report information about market information
- ▶ Involved with any related channel projects or other tasks may be assigned

Qualification and Experiences:

- ▶ Bachelor's Degree in Banking, Management, Business Administration, or Marketing
- ▶ At least 2 years' experience in these area sales, channel management.
- ▶ Experience mobilizing savings is an advantage
- ▶ High energy individual who can motivate staff and create business momentum
- ▶ Abilities to communicate in English and Khmer (written and spoken)
- ▶ Ability to work with cross functional teams
- ▶ Strong conceptualization and analytical skills
- ▶ Honesty and excellent interpersonal skills

Benefits

<ul style="list-style-type: none"> ▶ AMK provides a competitive salary package to the employees ▶ Salary increment rate every year ▶ Khmer new year bonus ▶ Phchum Ben bonus ▶ Retention bonus ▶ Retirement bonus ▶ Staff incentive ▶ Staff pension fund ▶ 100% medical insurance for employee's spouse and dependences for local treatment 	<ul style="list-style-type: none"> ▶ Staff overseas treatment ▶ Staff accident insurance 24/7days ▶ Staff loan for education purpose with only 2% interest rate per year ▶ Staff housing loan with only 5% interest rate per year ▶ Paternity and Maternity allowance ▶ Annual leave 18 days per year ▶ Staff capacity development and opportunity to promote per job requirement ▶ Working condition in accordance to the Cambodian Labor Law
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Interested candidates should apply by sending a CV and a cover letter to: AMK branch and sub-branch offices or Head Office, Building 285, Yothapol Khemarak Phoumin Blvd. (271), Sk. Tomnub Tuek, Kh. Chamkarmorn, Phnom Penh, Cambodia or E-mail: job@amkcambodia.com

Attachments:

- A copy of obtained certificates or confirm letter by the University
- A copy of national identification, family book, and certificate of birth
- A copy of transcript is preferred.

For additional information, please contact at Tel: (023) 993 062 / (023) 224 763 or visiting website: www.amkcambodia.com
 AMK is an equal opportunity employment. Qualified women and persons with disabilities are encouraged to apply